



## Blue Jeans Meeting Assist Service

Blue Jeans Meeting Assist services make face to face meetings even easier. Take advantage of expert assistance from a Blue Jeans assistant to ensure that your important video conferencing meetings go smoothly.

### Meeting Assist Services

By request a Blue Jeans specially trained professional can provide assistance service for critical events or meetings.

Hold your next Blue Jeans meeting with confidence. A Blue Jeans professional assistance can help you coordinate the meeting before, during and after to ensure you achieve the meeting results you want.

#### Meeting Assist Benefits:

- Coordinate a pre-meeting test session to ensure video participants will be able to connect and that their audio and video is working properly
- Provide best practice advice to ensure optimized audio and video experience
- Assist participants to join the meeting when needed
- Blue Jeans resource available during the meeting by request to mitigate problems
- Real time call statistics will be collected for post meeting analysis
- Identify issues in meeting and provide mitigation steps towards resolution

Meeting Assist Procedure is simple to request

1. Schedule your live Blue Jeans video conferencing meeting
2. Fill out web form at: <http://bluejeans.com/support/meeting-assist-service>
3. Blue Jeans will contact you to set up test session and understand live meeting needs

For more info, please contact [sales@bluejeans.com](mailto:sales@bluejeans.com) or call (800) 403-9256