

BlueJeans Event Assist

Making your large events even easier

Take advantage of expert assistance from a BlueJeans certified support representative and ensure your important events goes off without a hitch. A BlueJeans professional can help prepare, coordinate, and run the event and provide useful information after the event is over to make sure you meet your goals.

PRE-EVENT ASSIST (30 MINUTES)

- Define the goals and nature of the event in order to set the event up in an appropriate way
- Discussion about 'Best Practices' for moderating an event, creating smooth presentations, and bring one-way attendees into the interactive portion of the event
- Schedule the event
 - Configure advanced settings
 - Customize invitations
 - Review recording options
- Test Session: An engineer will coordinate one pre-event test session to answer technical questions and to ensure the presenter's audio and video connections are thoroughly tested
- Training: Best practice advice to ensure an optimized audio, video and content sharing experience for all of your participants

LIVE EVENT ASSIST (60 MINUTES)

- The certified attendant will assist participants in joining the event as needed
- During the event your certified attendant will be available to moderate the session, and mitigate problems as needed
- If any problems are identified, your attendant will proactively provide steps toward resolution
- Real time call statistics will be collected for post event analysis

POST-EVENT ASSIST (30 MINUTES)

- Customized Event Analytics: Reporting will be generated 24 hours after the event to share call stats including an attendee list, duration attended, as well as video & audio quality reports.
- Review how to access, edit and disseminate event recording.

PLANS

Primetime Advanced Services

Unlimited end-to-end Event Assistance

Primetime Single Event Service

Base Price ▪ \$500 – includes up to 2 hours of Blue Jeans assistance
Additional Time ▪ \$250 / hour ▪ \$125 / half hour

*Please request Event Assist at least 48 hours in advance of your event

About BlueJeans

At BlueJeans Network, our mission is to make video communications as easy and pervasive as audio communications, enabling more effective collaboration at work, at home, and on the road. Our cloud-based conferencing service makes this possible by enabling customers to connect with each other seamlessly anytime, anywhere, and from practically any device.