

## **End User Training**

Enable your users to unlock the power of BlueJeans

In order to make the most of your BlueJeans investment, it's essential that your users are fully trained to understand and enjoy all the benefits of BlueJeans. Customers who leverage end-user training tools benefit from smoother deployments and a higher rate of return. From on-demand guides to live instructor-led training, we provide everything you need to set you and your team up for long-lasting success.



**Getting Started**Step by step, online guide for users



Video Tutorials Short How-To's



**Training Resources** 

**Live Weekly Training**"Coffee & BlueJeans"
Trainings on video



**Support Center** Knowledge Base, FAQs and more



One-Page Quick Guides Exactly that, one-page guides

## **Customized End-User Training**

BlueJeans custom end-user training program is designed around your business, users, and specific instance and use of BlueJeans. Our team of expert Learning & Enablement Consultants will deliver full end-to-end customized enablement and adoption support. Starting with a training consultation and needs assessment, delivery may include but is not limited to a personalized enablement plan, customized training materials, delivery of virtual instructor led training sessions, and post-training session summary report.

Available for eligible customers upon request.

## "BlueJeans training resources were critical in driving the results we wanted to see in ROI."

- IT Communications Manager, Financial Company

## Take BlueJeans to Another Level:

- Support Community
   Allows users to engage
  - directly with other customers, BlueJeans Support and Product
- BlueCrew

Enables users to access helpful content while competing in fun challenges for rewards