

Browser Access Guide

Version 1.70.5

BlueJeans

Browser Access allows desktop users to join a Blue Jeans meeting by simply using a browser. No need to install or log into a client (such as Skype). Please note:

- This feature is in beta. Please send product feedback to support@bluejeans.com.
- Screen/Content sharing is not available. It will be added in the future. Browser users will be able to view screen sharing from other participants.
- DTMF option is not available at this time. HD resolution will be coming in the future.
- Mobile device (for iPhone/iPad and Android) application is not available at this time.
- Equipment and Network specifications ([click here](#) for complete list):
 - Operating System required:
 - Vista SP2 and above, Windows7 SP1 and above (Windows)
 - OS X 10.6 and above (Mac)
 - Browsers that are supported include:
 - Mozilla Firefox 4.0 and above
 - Google Chrome 10.0 and above
 - Apple Safari 5.0 and above
 - Microsoft Internet Explorer 8 and above
 - Network specifications:
 - Recommended bandwidth of at least 384 Kbps
 - Firewall ports: Open UDP 5000-5999 and TCP 443 Ports. Outbound to BJN IP space 199.48.152.0/22 and 31.171.208.0/21

Browser Instructions

1. Click the “join the meeting” link in your invitation email.
In the meeting room, click the **Browser** bar to expand, then click **Connect**.

John Smith has invited you to a Blue Jeans video meeting

Meeting Title: Worldwide Sales Huddle
Meeting Time: Oct. 6, 2011 2:30 p.m. - 3:30 p.m. GMT-0700

To join the meeting, go to:
<http://bluejeans.com/inmeeting/757338715/8090>

Or join directly with the following options:

Meeting ID: 757338715
Passcode: 8090

Browser Access:
<http://bluejeans.com/inmeeting/757338715/8090/browser>

Message/Description:
Hi Guys,
We'll discuss sales strategy for the new product launch. Please

The screenshot shows the top navigation bar with three buttons: 'Participants', 'Layouts', and 'Connect'. Below this are three expandable bars: 'Skype', 'Room System', and 'Browser'. The 'Browser' bar is expanded, showing the text 'Join meeting directly from within your web browser' and a blue 'CONNECT' button. A hand cursor is pointing at the 'CONNECT' button. The 'Browser' bar also has a 'BETA' label in the top right corner.

As an alternative, click the Browser Access link to automatically start the browser connection.

2. A new window will launch. Click the Download button to install the Plugin.

- You'll only need to perform these download steps one time.
- The message may appear different, depending on which browser you are using. (Firefox is shown in this example).

Install Browser Plugin

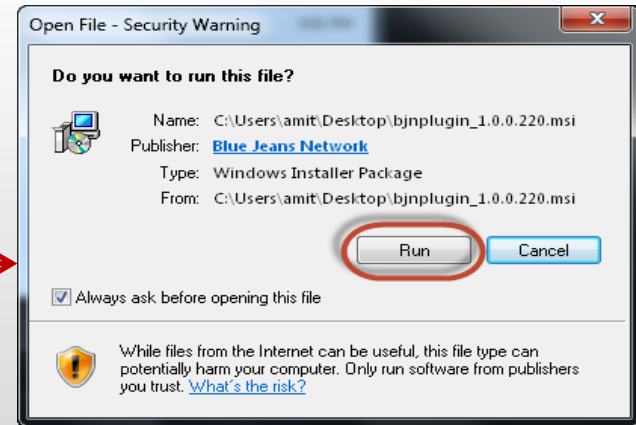
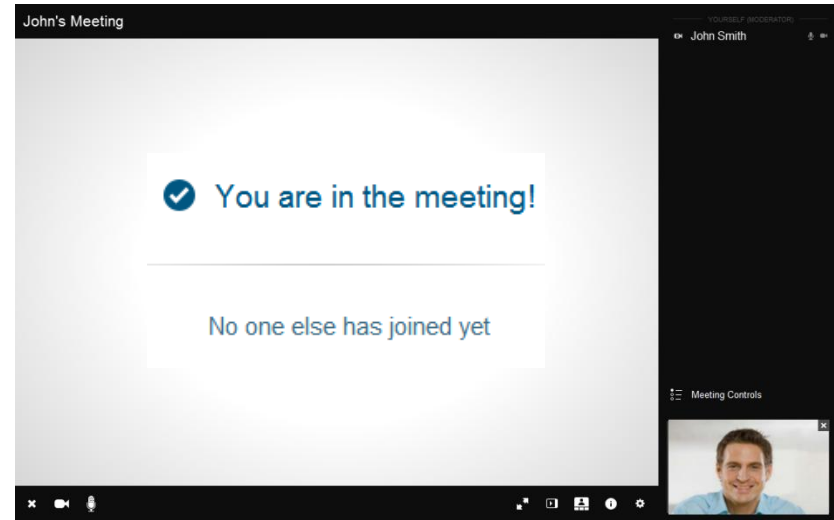
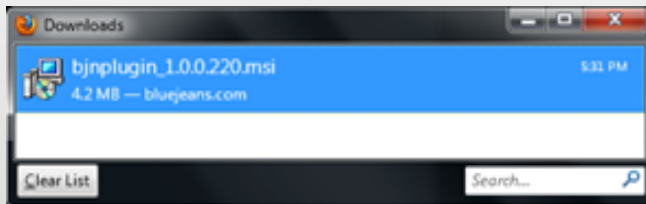
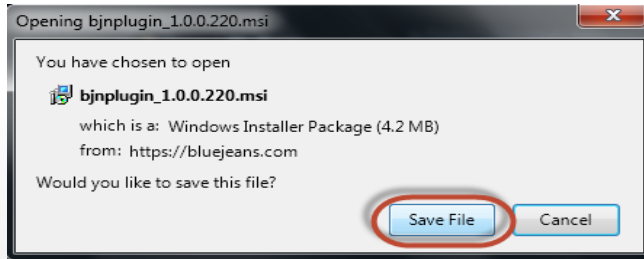
By downloading and installing this plugin you agree to the terms of the [End-User License Agreement](#)

- 1** **Download** Click to download the required browser plugin version **1.0.0.271**.
- 2** **Save** In Firefox's Download dialog box, click Save.
- 3** **Run** Double-click `bjnplugin_1.0.0.271.msi` in Firefox's Downloads window, then click Run.

MEETING WILL START ONCE PLUGIN IS INSTALLED

3. Follow the installation steps:

- Save the file
- Download the installer, if required.
- Click Run to start installation
- Done. You're in the meeting!

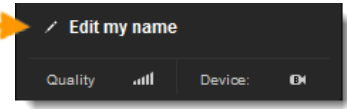
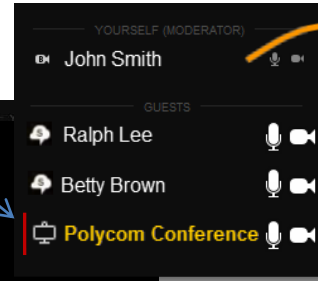
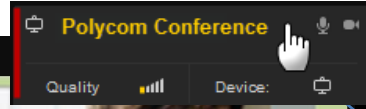


Meeting Controls

(details on following pages)

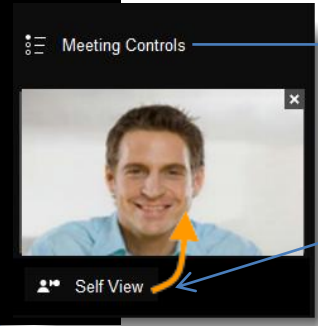
Click to see participant's Device & Quality detail (red bar indicates quality alert). Name in yellow highlight indicates participant is speaking.

Click your name to edit, and see Quality bars



Click icons to mute an individual's Mic or Video

Moderators (only) can access Meeting Controls

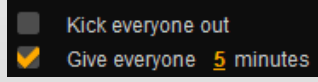


Click Self View to show your own video

Mute Your Microphone

Mute Your Camera

Leave Meeting (Moderator exiting has option to extend meeting for remaining participants)



Full screen view (Chrome only)

Change Screen Layout

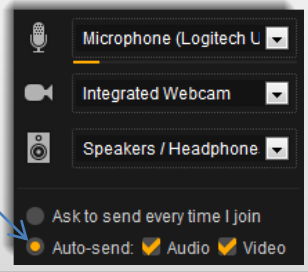
Hide Participant List (on right)

Meeting Details (Access phone numbers, Meeting ID, and more)

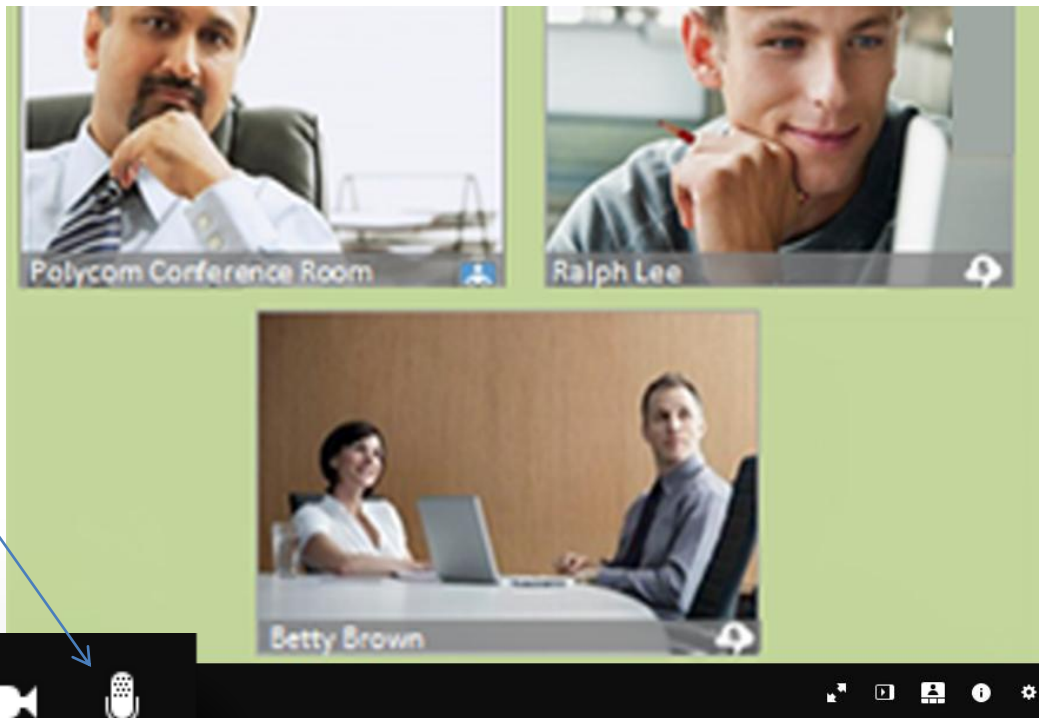
Preferences:

Configure desktop

Tip: check to auto-send audio & video automatically when joining



Meeting Controls

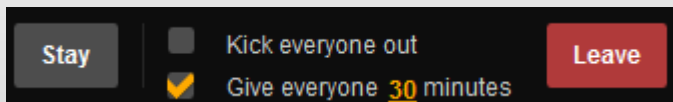


Mute Your
Microphone

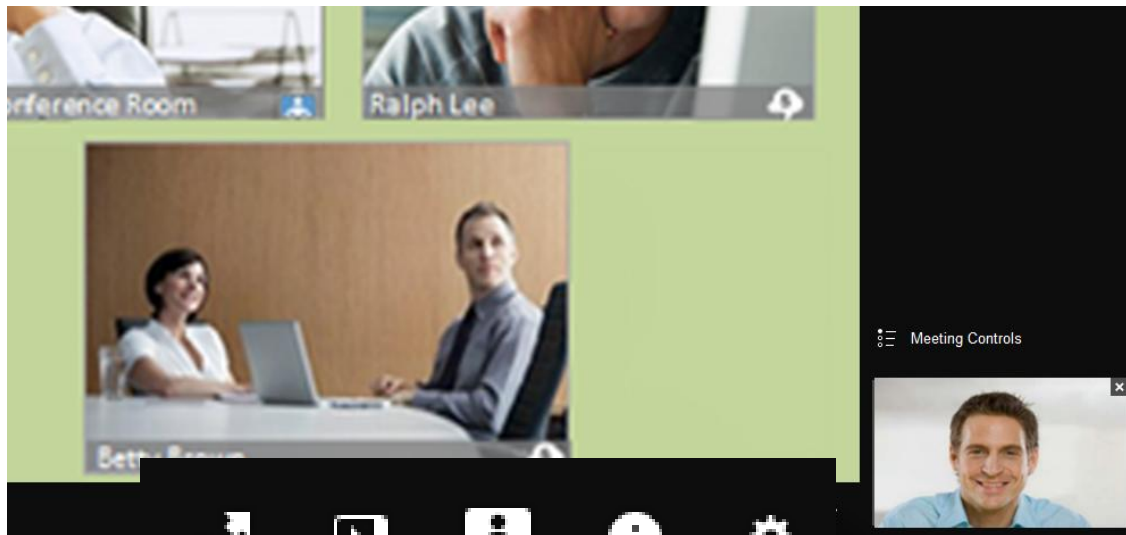
Mute Your
Camera

Leave Meeting

Moderator (only) exiting the meeting has option to extend meeting for remaining participants



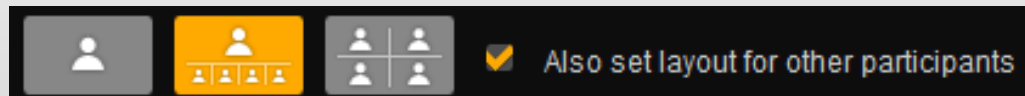
Meeting Controls



Full screen view (Chrome only)

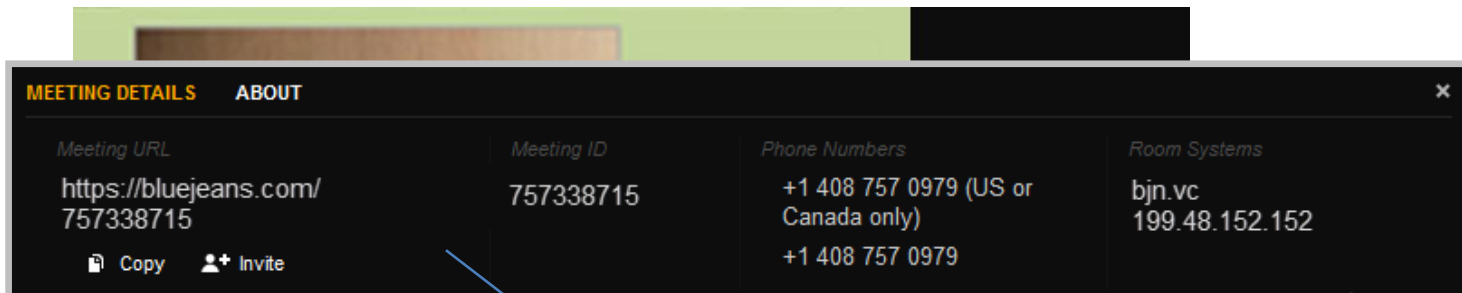
Hide Participant List (on right)

Change Screen Layout (Moderator can push chosen layout to other participants)



Meeting Controls

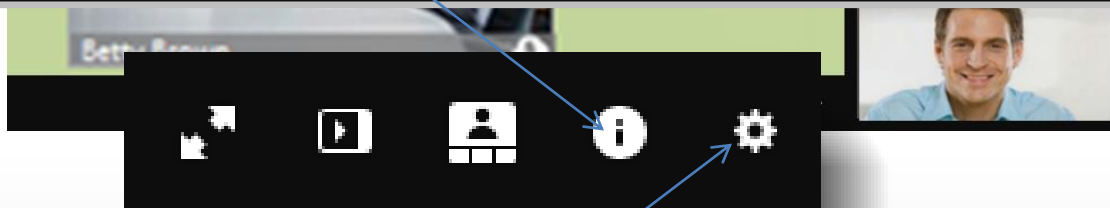
Meeting
Details



A screenshot of the 'MEETING DETAILS' panel in a meeting application. The panel has a dark background and contains the following information:

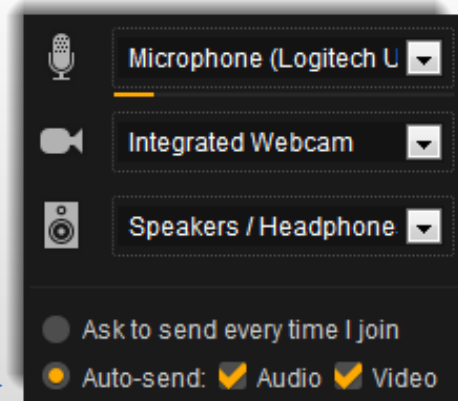
Meeting URL	Meeting ID	Phone Numbers	Room Systems
https://bluejeans.com/757338715	757338715	+1 408 757 0979 (US or Canada only) +1 408 757 0979	bjn.vc 199.48.152.152

Below the table, there are two buttons: 'Copy' and 'Invite'.



Preference Settings

Configure your desktop mic/camera/speaker settings



A screenshot of the 'Preference Settings' panel. It contains three dropdown menus for selecting hardware devices:

- Microphone (Logitech U)
- Integrated Webcam
- Speakers / Headphone

Below these are two options:

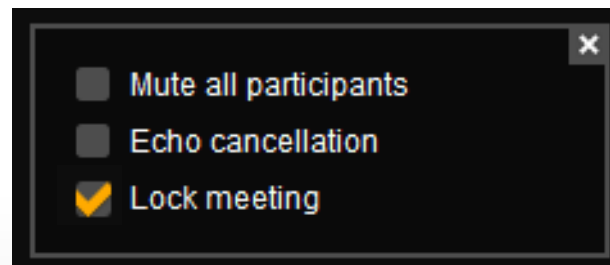
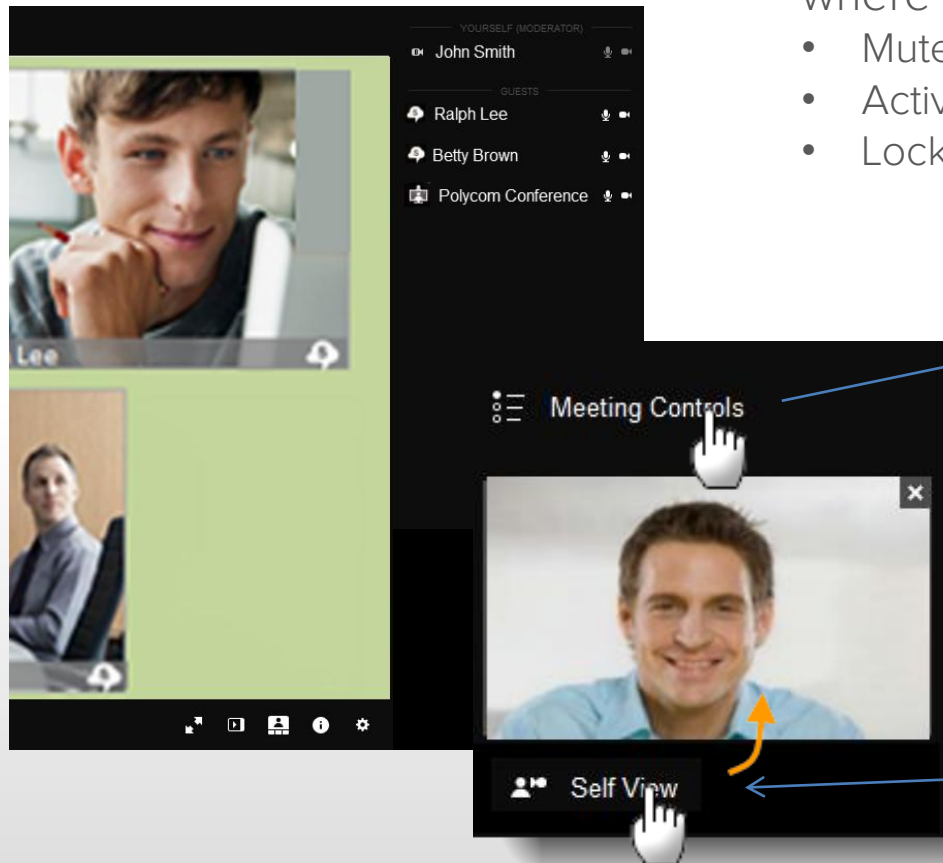
- Ask to send every time I join
- Auto-send: Audio Video

Check to auto-send audio & video automatically when joining the meeting

Meeting Controls

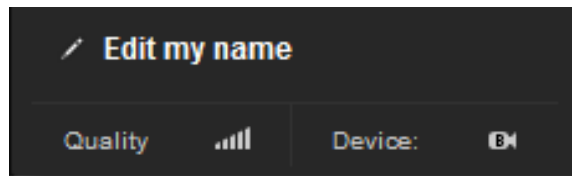
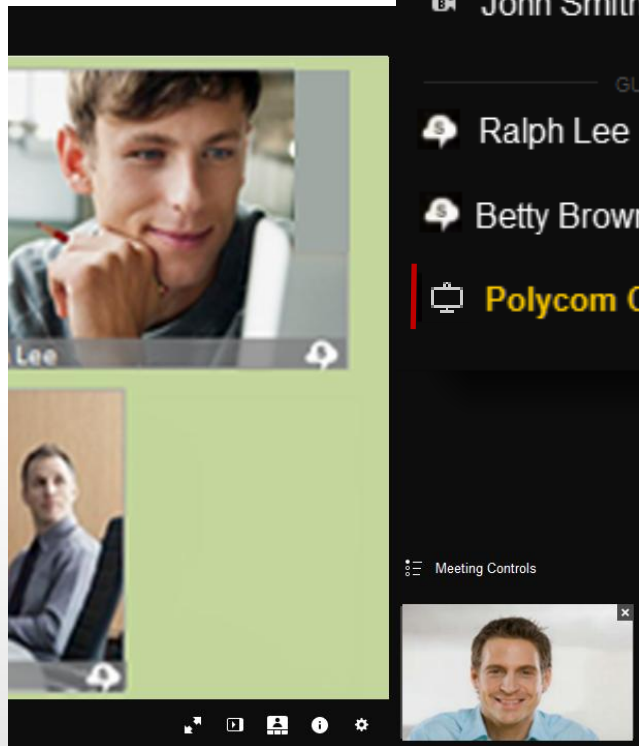
Moderators (only) can access Meeting Controls, where they can:

- Mute all participants
- Activate enhancements to reduce in-meeting echo,
- Lock meeting to new participants



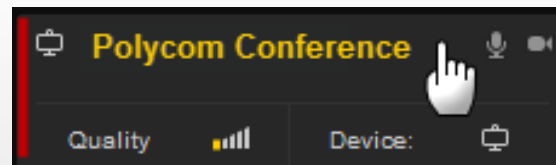
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Meeting Controls



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