

# BlueJeans Telehealth

Easy to use virtual telehealth solution to improve patient outcomes

BlueJeans Telehealth is a simple, smart way for providers to meet with patients over video. By mapping the user experience to clinical team workflows, BlueJeans Telehealth helps replicate the experience of onsite care encounters and patient interactions while also providing the flexibility of virtual care.

BlueJeans Telehealth is designed to help improve patient and provider experiences with easy to use interfaces, quick join functionality and features that help promote successful encounters. Patients can consult with providers from their home or any remote location via their computer or mobile devices. Electronic health record (EHR) interoperability enables real-time scheduling and provides quick check-in and join capabilities. Integration with medical interpreter services lets providers and patients communicate reliably regardless of language barriers. Built on the core BlueJeans video conferencing platform with features such as HD video and Dolby Audio®, BlueJeans Telehealth helps patients and providers get the most out of their virtual visits.

## BlueJeans Telehealth features

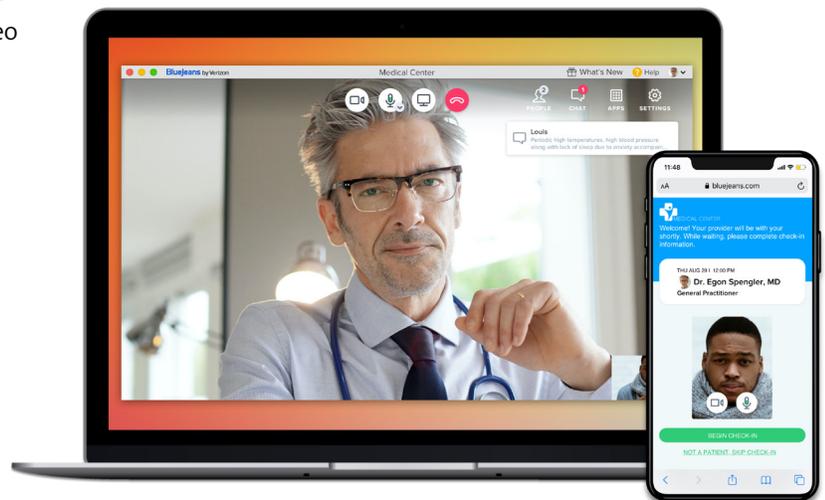
Here are some of the features that make BlueJeans Telehealth a great experience for patients and providers:

**Quick join mode.** Makes video visits easy for providers and patients, with no downloads required. Join through web browsers from any desktop or mobile device.

**EHR integration.** Provides patient and provider access to BlueJeans Telehealth from existing EHR workflows with dedicated support for integration and deployment.

**Patient landing experience.** Customizable pre-visit landing experience mirrors an in-person visit by providing virtual options for symptom capture and educational materials.

**Interpreter integration.** Provides medical interpreter services from AMN Language Services (formerly Stratus), LanguageLine Solutions and Voyce, covering 200+ languages, including American Sign Language.



## Use cases for BlueJeans Telehealth

We see many opportunities to use telehealth to improve healthcare access and efficiency. Here are a few possibilities:

**Scheduled televisits.** Augment or replace low- to medium-acuity in-person patient visits and follow-ups with effective video-based visits.

**Ad hoc visits.** Offer office hours or after-hours options where patients (or other providers) can join ad hoc; this provides convenience for patients and helps providers avoid losing visibility if a patient goes to an urgent care facility.

**In-room family video.** Connect inpatient family members with rounding physicians and staff through video collaboration delivered in the patient room via infotainment monitors or bedside devices.

**Virtual collaboration.** Enable video-based clinical team roundtables for tumor boards, treatment planning and patient case review.

**Clinical education.** Provide video access to conferences, continuing education and other digital events to support clinical panels, keynotes and sessions.

**Patient support groups.** Coordinate virtual video patient support groups (new mothers, bereavement, disease management, etc.).

**Remote clinical training.** Provide remote clinical team training and surgical theater observation, continuing education, presurgical planning and intern/resident education.

**In-field EMS triage.** Offer en route triage and case collaboration with a remote ER physician or clinician.

**Clinical consultations.** Provide lactation support, dietary consultations, diabetes training, presurgical or pre-study walk-through, RPM check-ins, mental health counseling, etc.

## Security built in

You can feel confident that you're protecting vital patient and employee information with BlueJeans Telehealth. BlueJeans has a HIPAA program designed to meet all applicable requirements under the Security Rule regarding confidentiality, integrity and availability of electronic PHI. Providers can feel secure with built-in features like enterprise-grade encryption to support HIPAA requirements for both data in transit and data at rest, as well as a fully redundant network infrastructure. Security measures include:

**HIPAA readiness.** The solution meets all applicable electronic protected health information (ePHI) requirements outlined under the HIPAA Privacy and Security rule.

**Third-party review.** BlueJeans has been rigorously reviewed against each HIPAA Standard and Implementation Specification by an independent third-party assessor.

**Encryption.** BlueJeans uses AES 256-bit encryption on both data in transit and data at rest.

**Attestation.** BlueJeans by Verizon will execute a business associate agreement (BAA) with customers to satisfy the requirements of the HIPAA Security Rule.

## HOW TO BUY

BlueJeans Telehealth is sold as an annual software license in a per visit or per named host model. [Contact](#) a BlueJeans Telehealth specialist to learn more.

## SERVICE & SUPPORT

BlueJeans offers comprehensive technical, training, and deployment services so you can deliver virtual care in the way that works best for your organization.